
Nokia 9800s

Tips and Tricks



October 2001

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1.0 Factory Reset

Method 1 (For MA1.2 and above)

1. Pull the power plug out.
2. Push and hold the Standby key on the front of the 9800 and plug the power plug back in.
3. Don't release the Standby key and wait until four lines "----" appear in the 9800 display.
4. Now additionally press the arrow-up key and keep it pressed.
5. Release the Standby key now.
6. Now at the same time as still pressing the arrow-up button, press the arrow-down button.
7. After a few seconds you should see "Cust" appear in the 9800 display and then "Pull the Cord" will scroll across the display.
8. Now pull the power plug out again, wait 5 seconds and plug it in.

Method 2 (For software before MA 1.2)

1. Put the receiver into standby mode (Press the Standby key on the 9800).
2. As soon as it is in Standby mode, press and hold the arrow down button on the front of the 9800. (Keep it held down)
3. Then press the arrow up button.
4. Release both buttons and pull the power plug out, wait 5 seconds and plug it back in again.

In each case this should do a factory reset on the machine and the device will start with the Welcome installation screen. All settings will be wiped as if you had just purchased the box.

This will wipe all your channel settings but will not change the software version

2.0 Volume always 100% or 0% after switching on

Unfortunately only a reset helps in 99% of cases.

You can however try adjusting the display duration for the volume bar in the User Settings menu from 3 to 2 seconds, but usually this does not help.

3.0 Hidden Service menu

1. On the remote – press the menu button.
2. Select the SYSTEM CONFIGURATION menu option using the arrow button on the remote control but do not press ok to select the option.
3. Instead, press the green (option) key on the remote control.
4. Enter the PIN number (The factory setting is: **1234**)
5. You will now see the hidden Service menu.

4.0 Conditional Access Monitoring Menu

The pin for the Monitoring menu (under the Conditional Access menu) is: **6962**.

5.0 Extended info in the System Information Menu

1. Select the System Information option in the Main Menu.
2. A window with information such as Hardware version, Software version and Boot Software version appears.
3. In this menu the following buttons produce other information:
 - The **green** (option) button on the remote shows the exact version of the software.
 - The **red** button shows the date that the software was compiled.

(Press the **green** button to get back to the normal information)

6.0 Open TV applications

The option to switch off the automatic loading of Open TV applications is unfortunately hidden in a menu where you would not expect it to be – In the Parental Guidance menu under the User Settings menu.

7.0 C-band LNB Setup

Despite what it looks like, C-band LNB setup does work. Simply set the LNB type to C-band and enter the correct IF. Once this is done the 9800 will scan for C-band channels but the antenna signal strength does not indicate any signal.

8.0 Copying settings from one 9800 to another

1. Unplug both 9800 units from the power.
2. Connect a Null-Modem cable between both units serial ports.
3. While holding the arrow-up button on the front of the 9800, plug in the power cord of the host (the 9800s who's settings are to be copied from).
4. Once the word "host" appears in the display – release the arrow-up button. The 9800 will then boot still saying "host" in the display.
5. Then while holding the arrow-down button on the front of the second 9800, plug in the power cord of the slave (the 9800s who the settings are to be copied to).
6. Once the word "slave" has appeared in the display – release the arrow-down button.
7. Now the data should be transmitted from the Host to the Slave.
8. Once the copying has completed the host will show DONE in the display. The SLAVE will also show done in its display a little later.
9. Then and only then unplug the power from both devices, wait 5 seconds and plug them in again. Do NOT turn the power off using the "Standby" button or the settings will not be saved!